

## Strata Guard v5.0 Release Notes – 03.09.2009

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### What's New in this Release

This release includes product enhancements. See the following sections for more information:

- [“Fixed in this Release” on page 4](#)
- [“Known Issues” on page 5](#)

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### Fixed in this Release

The following known issues are fixed in this release:

- When a rule category was changed during a normal rule update, Strata Guard would temporarily show an error in the **Make Decisions** tab indicating a missing category. (13864)
- When more than a few hundred rules were listed in the **Firewalls>>Preemptive** tab, the browser could run out of memory and crash. (13884)
- When the Strata Guard ‘stillsecure’ service was restarted with rules displayed in the **Firewalls>>Responsive** tab, those rules could not be cleared after the restart. (13938)
- When creating or deleting a segment without clicking **OK** or **Apply**, and then creating or deleting another segment, Strata Guard could lose track of its state, and be unrecoverable until the application was restarted. Strata Guard now requires that **OK** or **Apply** be clicked after creating or deleting a segment, before creating or deleting another. (13915)
- When rule settings were changed or rules were updated, Strata Guard would stop the bridge and re-add it. Strata Guard will now make every attempt to maintain traffic flow on bridged segments, and will halt a bridge only if a gateway mode segment is modified or deleted. Note: Strata Guard 1G, 2G, and 4G customers will need to revalidate their license key after applying this update to gain more stable bridging and ensure maximum performance. (13899, 13900, 13901, 13902)

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## Known Issues

This section describes the known issues and workarounds for this release.

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### System Status

**System status stopped** – If you are having trouble with the Strata Guard status switching to stopped (**Manage system zone**>>**System status** area) after you click the **Start monitoring** button, it is likely one of two things related to the license key:

- **Subscribers** – Contact StillSecure Security Engineering for assistance ((303) 381-3802 or support@stillsecure.com)
- **Strata Guard Lite users** – Obtain a license key from the <http://www.stillsecure.org> site and enter it in the **Configure System**>>**General** tab.

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### Notifications

After setting the SMTP server and the SNMP trap information, you need to manually restart Strata Guard before you will be able to send email. (2718)

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### Database Password

Strata Guard post-installation configuration fails if, during the install process, the user enters a database password that contains the following special characters:

/ \ : ; \$ #

Workaround: Use only alphabetic characters for the database password.

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### Segments

When canceling the creation of a segment, it is not removed from the user interface. (12588)

Workaround: Delete the segment after it is created.

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### Multi-node Manager Duplicate Account Names

When creating a user ID account with the same name as an existing account, an error occurs resulting in a blank window. (12705)

Workaround: Close the browser window. Re-open the browser window and log back in to the user interface.

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### HA Bypass Initial Installation

When the system is booted the first time, the bypass service does not start by default. To correct this problem, enter the following command:

```
service bypass start
```

Once this command is run, subsequent system boots will start the bypass service automatically. (13932)

In some cases, after initializing the bypass card after installation, the system hangs up and does not restart.

Workaround: Shut down the system manually and restart (13681).